Index News March 27, 2020

Initiatives for new corona virus proliferation

New corona virus proliferation is starting to have serious impact on our social activities as well as

on our business/operations. To continue calculation and provision of Nikkei indexes under severe

troubles, Index Business Office has developed Business Continuity Plans. The calculation

systems of the Nikkei 225 and other indexes are duplicated, and emergency manual calculation

procedure is established to provide the end of day indexes when prices from the exchanges are

available.

For the new corona virus proliferation, we review the BCP implementation process and enhanced

our setups in order to continue smooth calculation and provision of our indexes. To deal with the

situation where infection surges and the use of our normal office places is restricted, we can

continue index operations from remote premises such as homes.

We believe the health of our members is our top priority to continue our operations and take

thorough preventive measures. We instituted a work-from-home and flexible commuting time to

avoid rush-hour rides. All of overseas business trips are prohibited. Code of conduct manuals

for fever or onset of symptoms are strictly applied to prevent further proliferation in case our

employee is infected.

Nikkei also acknowledges that similar initiatives are taken by our calculation agents.

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